



6th Annual

SUCCESS

Customer Conference | November 8 – 10, 2010



CUSTOMER CONFERENCE – SUCCESS '10

Monday, November 8

	Maryland Ballroom @ Hilton	Parallel Session(s) @ Hilton
8:30 am	Registration & Breakfast	Registration & Breakfast
9:30 am	Business & Product Update	Business & Product Update
10:15 am	Coffee Break	Coffee Break
10:30 am	Training: Section 8	Training: General Ledger
Noon	Lunch w. HUD Update	Lunch w. HUD Update
1:30 pm	Training: Section 8	Training: Accounts Payable
3:00 pm	Coffee & Dessert Break	Coffee & Dessert Break
3:15 pm	Training: Public Housing	Training: Purchase Orders
5:00 pm	End of Session	End of Session
6:30 pm	Conference Dinner	Conference Dinner

* All meals and breaks included in registration fee



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Tuesday, November 9

	Maryland Ballroom	Parallel Session(s)
8:00 am	Breakfast	Breakfast
9:00 am	Interactive Product Feedback & Collaborative Development Sessions <ul style="list-style-type: none"> • Executive • Public Housing • Section 8 • Tax Credits 	Interactive Product Demonstration: Financials
10:30 am	Coffee Break	Coffee Break
10:45 am	Interactive Product Feedback & Collaborative Development Sessions (continued)	Interactive Product Demonstration: Financials (continued)
Noon	Lunch	Lunch
1:30 pm	Training: Section 8 Q&A	Training: Payroll
3:00 pm	Coffee & Cookie Break	Coffee & Cookie Break
3:15 pm	Training: Public Housing Q&A	Training: Financials Q&A
5:00 pm	End of Session	End of Session
6:30 pm	Special Event	Special Event

* All meals and breaks included in registration fee



CUSTOMER CONFERENCE – SUCCESS '10

Wednesday, November 10

	Maryland Ballroom	Parallel Session(s)
8:00 am	Breakfast	Breakfast
9:00 am	Training: Report Writer	Demo: eProcurement
9:45 am		Demo: Mobile Solutions, Executive Dashboard, "Self-Service" Web Portals
10:30 am	Coffee Break	Coffee Break
10:45 am	Training: Security <ul style="list-style-type: none"> • Active Directory • Project-based 	Demo: Document Imaging & Scanning
11:15 am		Demo: Grants & Contracts
Noon	Lunch	Lunch
1:30 pm	Training: Tax Credits	Demo: Moving To Work (MTW)
2:15 pm	Training: Background Screening	
3:00 pm	Coffee & Cookie Break	Coffee & Cookie Break
3:15 pm	Training: Letters	
4:30 pm	End of Conference – See you next year!	End of Conference – See you next year!

* All meals and breaks included in registration fee



VisualHOMES Success '10 Customer Conference November 8 – 10, 2010 | Washington, DC Registration Form

Name	
Title	
Organization	
Address	
City/State/Zip	
Phone	
Fax	
Email	

Registration Fees:

\$595 by July 15 (Early Bird)
\$695 by August 31 (Right on Time)
\$795 after August 31 (Never too Late)
Non-refundable

Mail form and payment to:

Yardi Systems, Inc./ VisualHOMES
8601 Georgia Avenue, Suite 708
Silver Spring, MD 20910
Tel: 301.588.3800, ext. 132

Hotel Info:

Hilton – Washington DC/Silver Spring
8727 Colesville Road, Silver Spring, MD 20910
\$179 per night (plus tax)
Tel: 301.589.5200, request VisualHOMES group rate
**reservations for discounted rate must be made by August 31
**number of rooms are limited, so please reserve early